

YOU ARE INVITED



Practical Leadership for CCD2, DORA & Tech Change

Tuesday, 18 November 2025

Location: “TALENT GARDEN” MADRID, SPAIN
Calle de Juan de Mariana, 15, Madrid, MD 28045

Organizers



Agenda:

16:30 - 17:00 Arrival and welcome

#1 TOPIC

17:00 - 18:10 Presentation, panel discussion and Q&A

Adapting to change:
The fintech evolution and CCD2 rollout

18:10 - 18:30 Break & networking

#2 TOPIC

18:30 - 19:00 Panel discussion & Q&A

Building operational resilience: DORA and beyond

#3 TOPIC

19:00 - 19:30 Panel discussion & Q&A

Automation in lending operations:
customer support & debt collection

19:30 - 21:00 Drinks reception

[Explore the full agenda and speakers here](#)

Event content partners



REGISTER FOR THE EVENT